

L U X V E R i T A S

Your Graduation Memories



Gold package

SGD\$300

1hr photoshoot
unlimited shoot
30 edited photo
all files via Gdrive
include family photo & couple
include transport**
weekend or weekday

Platinum package

SGD\$430

1.5hr photoshoot
unlimited shoot
35 edited photo
all files via Gdrive
include family photo & couple
include transport**
weekend or weekday

Mithril package

SGD\$550^{*inc. album}

SGD\$490^{*exc. album}

2hr photoshoot
unlimited shoot
45 edited photo
premium album (20 page)*
all files via Gdrive
include family photo & couple
include transport**
weekend or weekday

Add on:

- additional hour \$200
- additional pax \$50/pax
- 30s-45s video reels \$250 (minimum 2hr booking)
- album \$85
- extra edit \$2/photo (minimum 5 photos)

**Free transport on campus ground
or within 500m from MRT or bus station

TERMS & CONDITIONS

1. Booking and Confirmation

- a.** Graduation photography services can be booked online through the available WhatsApp contact.
 - b.** To secure the desired date and time according to your graduation event, customers are expected to book at least 1 week prior to the event.
 - c.** If the booking is made 1 day before or on the day of the event, full payment for the selected package is required.
 - d.** Booking confirmation will be sent via email or WhatsApp, including detailed information on pricing, shoot schedule, and payment.
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2. Pricing and Payment

- a.** Graduation photography service prices can be viewed on our official website or requested through the available contact.
 - b.** Package prices are valid for one person only. Any additional persons can be discussed with the admin.
 - c.** Payments can be made via bank transfer, cash after session or other agreed-upon electronic payment methods.
 - d.** Clients are required to make \$120 down payment after selecting the photoshoot date.
 - e.** The remaining payment must be completed after the photoshoot
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3. Delivery of Photos and Videos

- a. Original photo files will be delivered via **Google Drive**.
- b. Original photo files will be delivered no later than **3 days after the photoshoot**.
- c. Original photos on Google Drive will be **automatically deleted after 2 weeks**, so clients are expected to download all the files after they are provided.
- d. Editing includes **color grading or tone adjustments**. Luxveritas uses its own editing standard, which can be seen on Instagram @luxveritas. However, the final edited photos **may not look 100% identical to other samples** due to varying conditions on the photoshoot day (e.g., lighting, location, subject differences, etc.).
- e. The edited photo files will be sent no later than **5 days after the client confirms and sends the editing list** to the Luxveritas admin.
- f. If the client does not confirm the list of photos to be edited within **7 days** after receiving the original photos, the **photo editing benefit will be forfeited**.
- g. For clients who chose the printed album package: if they do not confirm the list of photos to be included in the album within **14 days after the edited photos are delivered**, the **album editing benefit will be forfeited**.
- h. **No revision** is available for photo editing in the selected package. Clients cannot determine the editing style.
- i. If the client requests **custom editing** (e.g., removing, adding, or replacing objects in photos), they may contact the admin for consultation to check whether it can be accommodated. If approved, there will be a **custom editing fee**, depending on the complexity of the request and whether it is outside the package scope.
- j. Edited video files will be delivered within a maximum of **14 days** after the photoshoot day (D-day).
- k. Edited video files will be sent via Google Drive.
- l. Edited video files on Google Drive will be **automatically deleted after 2 weeks**, so clients are advised to download all videos once provided.
- m. Video revisions are only allowed once. If the client requests more than one revision, an additional fee of **\$150,00 will be charged**.
- n. Video revisions only apply to clip or footage replacements.

- o. Music revisions will incur a **charge of SGD\$250**.
 - p. Clients will only receive the edited version of the video, not the raw footage.
 - q. The album layout uses a minimalist design. If clients request a design outside of Luxveritas' standard, an additional charge will apply depending on the complexity of the request.
 - r. The album production process will take 2 weeks.
 - s. Album shipping costs will be borne by the client.
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4. Changes and Cancellations

- a. Rescheduling the date or time of the photoshoot can be done with mutual agreement by both parties, no later than D-1 (one day before the event).
 - b. If the client cancels after paying the down payment (DP), **only 50% of the DP will be refunded**.
 - c. If the client cancels up to D-2, **No refund**.
 - d. If the service provider cancels due to major cause, a full refund will be given to the client.
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5. Complaints and Dispute Resolution

- a. Complaints regarding the photo results must be submitted within 3 days after delivery.
 - b. Dispute resolution will be carried out amicably between both parties.
 - c. By using our graduation photography services, the client is considered to have read, understood, and agreed to all terms and conditions stated above. These terms and conditions may change without prior notice; however, any changes will be communicated to the client through previously agreed media.
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